



Lean Six Sigma erfolgreich implementieren (German Edition)

Frank Bornhöft, Norbert Faulhaber

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Lean Six Sigma - eine Kombination aus Six Sigma und Lean Management - ist wesentlicher Bestandteil des Prozessmanagements sowohl in der Industrie als auch in der Dienstleistungsbranche. Auch in der Finanzindustrie ist (Lean) Six Sigma mittlerweile Mittel der Wahl.

Die praktische Umsetzung von Lean Six Sigma in den jeweiligen Unternehmen stellt dabei eine große Herausforderung dar. Unternehmensindividuelle Strukturen oder die Bereitschaft der Mitarbeiter, bei der Einführung mitzuwirken, stellen nicht selten Stolpersteine für den Erfolg von Lean Six Sigma dar.

Das Buch beschreibt anschaulich anhand einer Vielzahl von Beispielen, wie Lean Six Sigma erfolgreich in Unternehmen implementiert werden kann. Die Autoren greifen auf ihren tiefen und langjährigen Erfahrungsschatz in der Umsetzung von Lean Six Sigma in verschiedenen (Finanz-)Dienstleistungsunternehmen zurück.

Damit bietet das Buch sowohl Lean-Six-Sigma-Neulingen als auch -Experten eine Reihe von Best-Practice-Beispielen; Tipps und Hinweise geben Anregungen für konkrete Umsetzungsfragen. Dem Management von Unternehmen bietet es darüber hinaus einen Überblick, was Lean Six Sigma ist und wie die Umsetzung erfolgt.

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